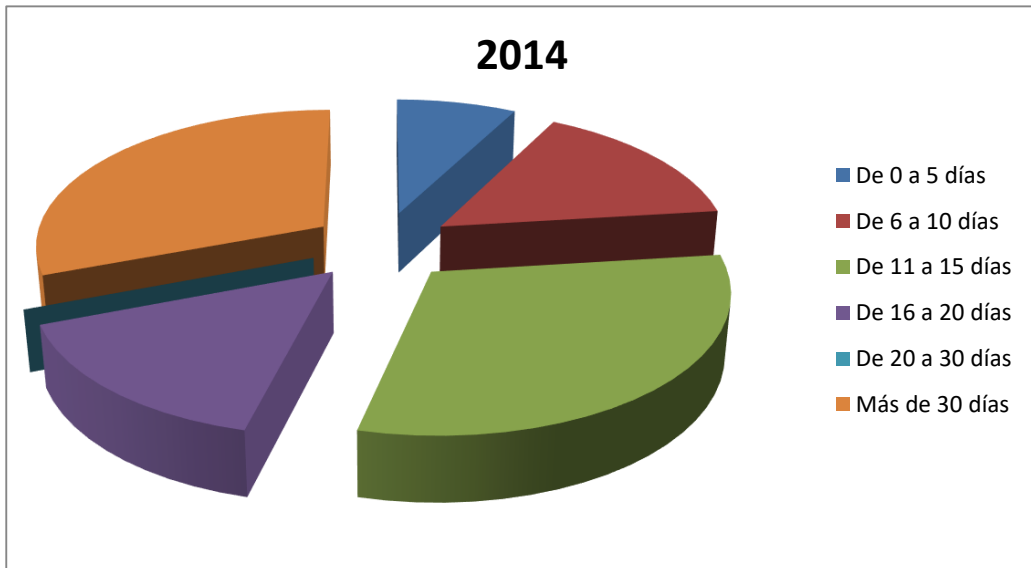
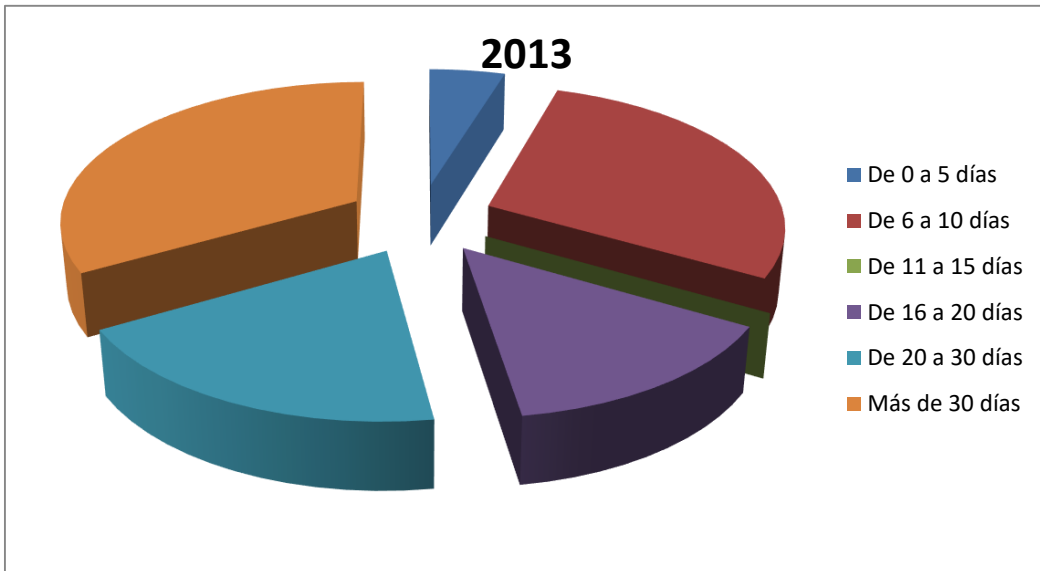
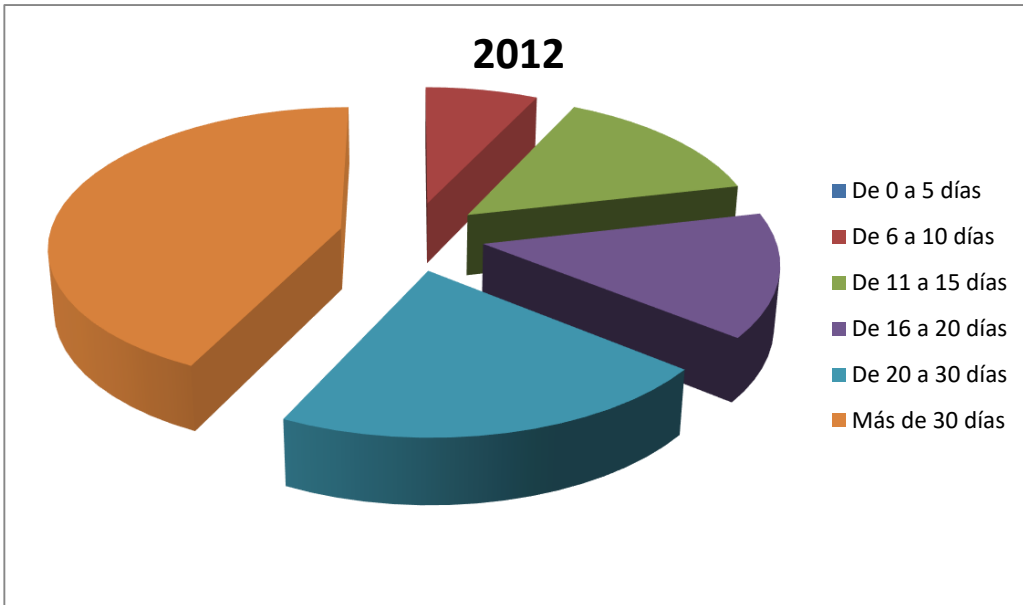
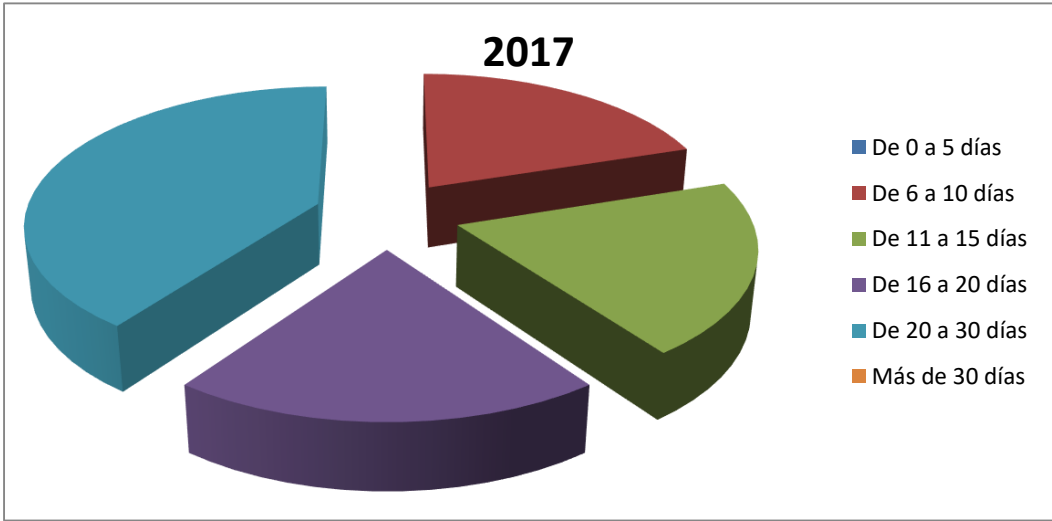
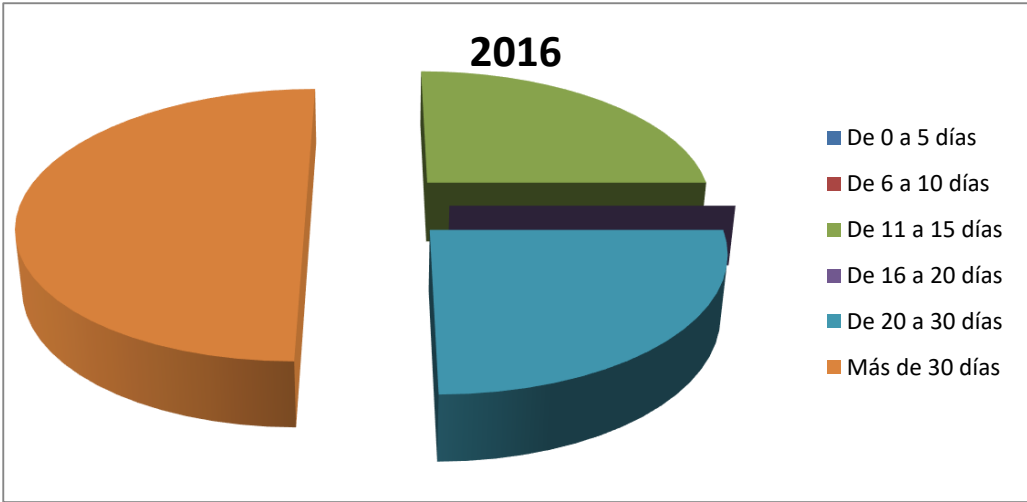
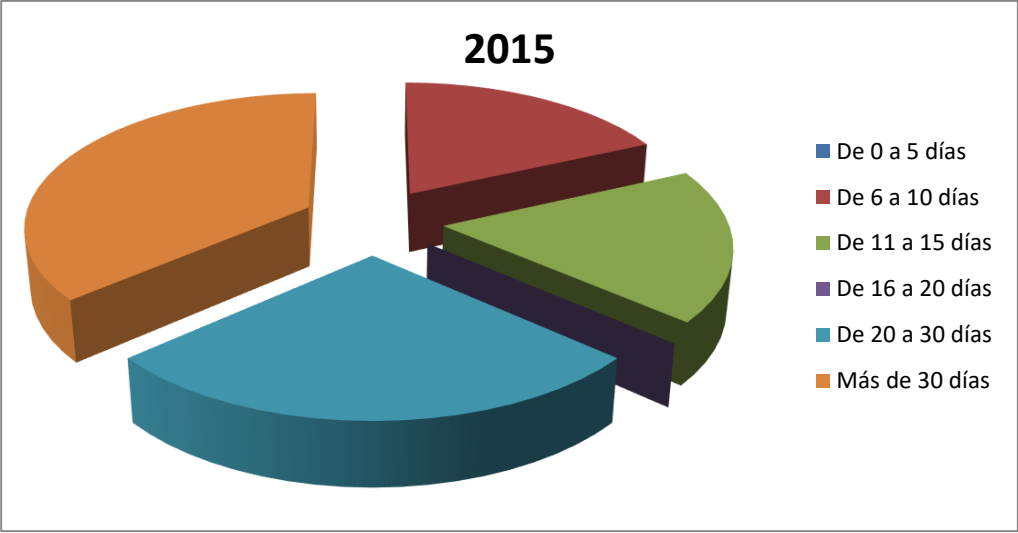


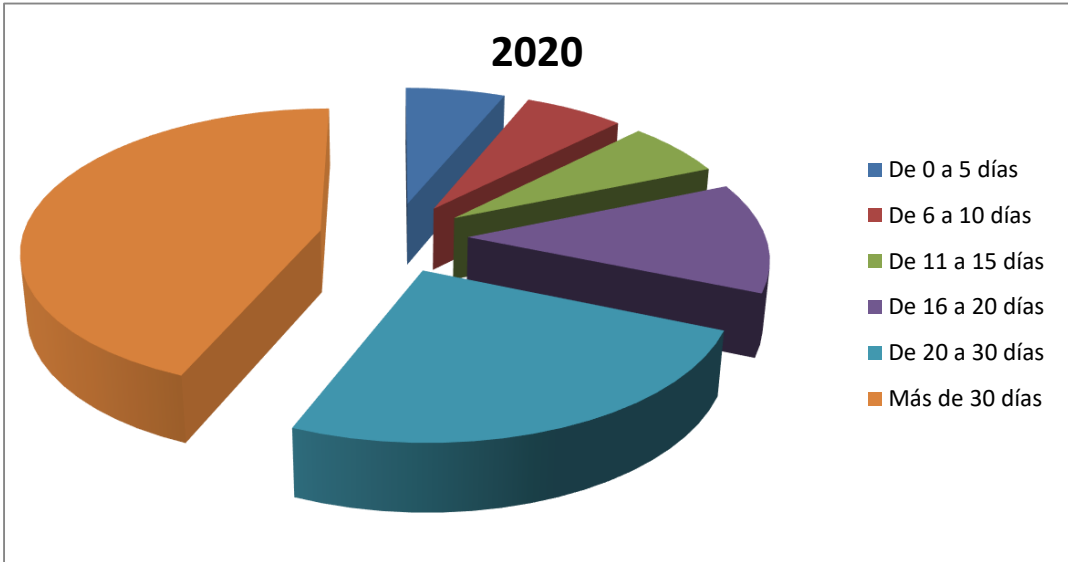
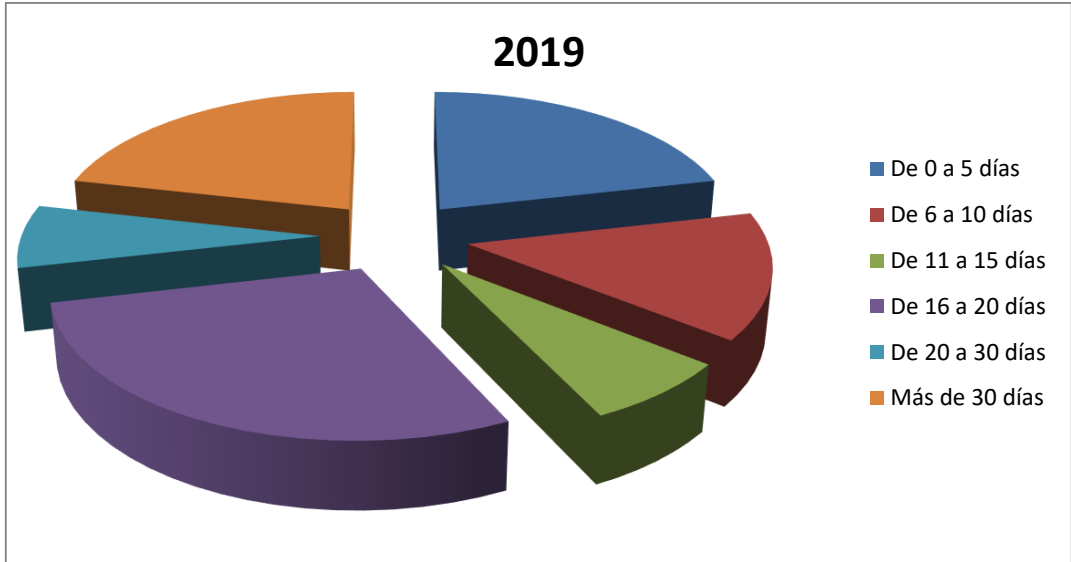
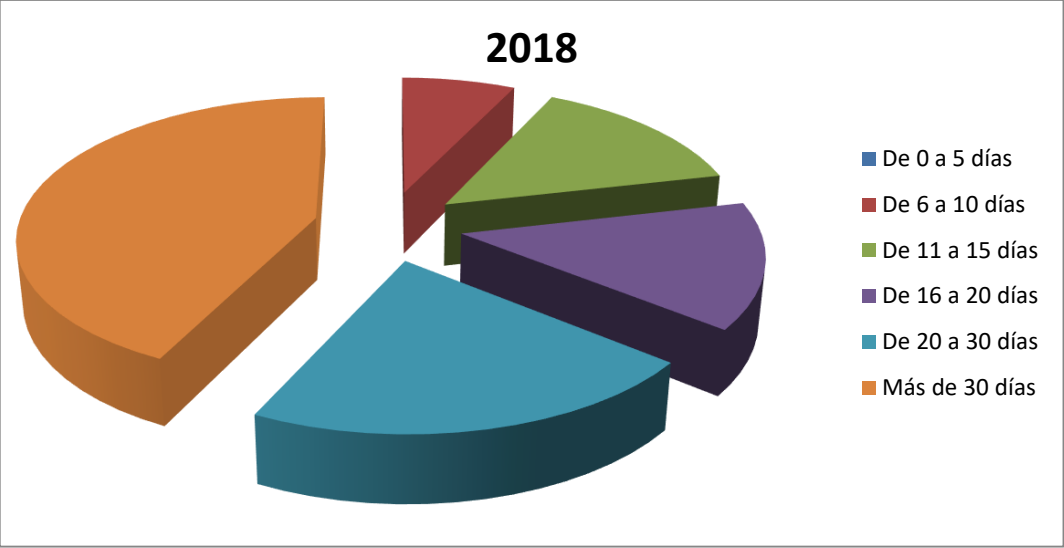
Quejas y Sugerencias

AÑO	RECIBIDA	RESUELTAS
2012	14	14
2013	21	20
2014	13	13
2015	12	11
2016	4	4
2017	6	5
2018	6	6
2019	15	14
2020	18	16
2021	55	55
2022	51	39
2023	46	45

AÑO	De 0 a 5 días	De 6 a 10 días	De 11 a 15 días	De 16 a 20 días	De 20 a 30 días	Más de 30 días
2012	0	1	2	2	3	6
2013	1	6	0	3	4	7
2014	1	2	4	2	0	4
2015	0	2	2	0	3	4
2016	0	0	1	0	1	2
2017	0	1	1	1	2	0
2018	1	2	1	0	1	1
2019	3	2	1	4	1	3
2020	1	1	1	2	4	7
2021	22	10	6	4	11	2
2022	14	9	2	2	3	9
2023	21	4	4	2	4	10



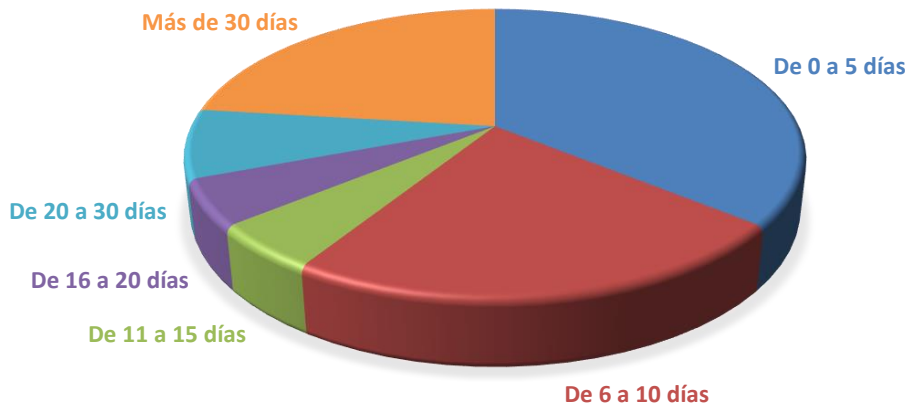




2021



2022



2023

